



NAMIBIA UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF HUMAN SCIENCES

DEPARTMENT OF COMMUNICATION

QUALIFICATION: BACHELOR OF COMMUNICATION	
QUALIFICATION CODE: 07BACO	LEVEL: 6
COURSE CODE: GDC621S	COURSE NAME: GROUP DYNAMICS AND COMMUNICATION
SESSION: JULY 2019	PAPER: 1 OF 1
DURATION: 3 HOURS	MARKS: 75
SECOND OPPORTUNITY/ SUPPLEMENTARY EXAMINATION	
EXAMINER(S)	DR. H. MAPUDZI MR. C. MATENGU
MODERATOR:	MR. M. MHENE
INSTRUCTIONS	
Answer THREE (3) questions ONLY Write clearly and neatly Number the answers clearly	

PERMISSIBLE MATERIALS

Examination question paper

Examination script

THIS PAPER CONSISTS OF 2 PAGES (INCLUDING COVER PAGE)

QUESTION 1

(25 Marks)

Define team goals [1 mark] and, using examples, explain the functions [12 marks] and challenges [12 marks] of team goals.

QUESTION 2

[25 marks]

- a) Explain the concept of group socialisation [5 marks]
- b) Using relevant examples, discuss the main stages of group socialisation [15 marks]
- c) ~~With reference to Tuckman's (1971) group development model, provide a critique of the model [5 marks]~~ *Ident*

QUESTION 3

(25 Marks)

Discuss the concept of 'communication networks' in groups or teams. In your discussion:

- a) Define communication networks and briefly explain the effect of communication networks in team processes. (5 marks)
- b) Identify and explain the different types of communication networks (use diagrams to support your explanation). (20 marks)

QUESTION 4

[25 marks]

Discuss the following leadership concepts:

- a) Using relevant examples, discuss the concept of emergent leadership and describe the challenges associated with it [10 marks]
- b) Describe the advantages and challenges of self-managing teams. Explain how the challenges can be resolved [15 marks]

END OF EXAMINATION